

A photograph of three people (two women and one man) sitting around a table in a meeting. They are looking at laptops and talking. The image is overlaid with a semi-transparent purple and green gradient.

NCFE CACHE Level 2 Certificate In Understanding Workplace Violence & Harassment

Workplace violence and Harassment can have huge consequences for employers, employees and the work environment. The Trades Union Congress (TUC) estimates that 29% of people have been bullied at work, and more than 1 in 3 people who report being bullied leave their job because of it. Understanding about effective communication and ways to reduce conflict in the workplace will help to create a more positive working environment, benefiting both employers and employees, and improving job satisfaction, health and well-being, and productivity.

COURSE CONTENT

- How to contribute to a positive and safe working environment
- How to reduce and effectively deal with violence in the workplace
- Understanding aggression, bullying and harassment in the workplace and how it can be prevented
- Understanding equality, diversity and inclusion in the workplace and the benefits to individuals and organisations

Email Info@etacs.co.uk for more Information.



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